FOR IMMEDIATE RELEASE

Vertical Communications Releases Wave IP 6.0
Latest Wave IP solution offers businesses a simple and efficient way to manage cloud-based communications services.

Santa Clara, CA, July 19, 2017 – Vertical Communications, a leading provider of business communications software and solutions, today announced the release of Wave IP 6.0, which supports ViewPoint Web, a new browser-based application that enables users to leverage cloud-based microservices for real-time communication and collaboration capabilities.

The release of ViewPoint Web provides Vertical customers with the ability to securely communicate from anywhere on any device. ViewPoint Web supports PCs, Mac, Android, and IOs devices giving universal access to communication tools for remote workers, business travelers, and more. ViewPoint Web delivers WebRTC-based communication and collaboration tools, along with popular features like presence management, conferencing, and archiving and embedded call recording of up to 300 concurrent sessions. Wave IP 6.0 is integrated with existing Wave IP directories, enabling users in any location to quickly initiate secure, enterprise-quality voice, video, and chat sessions directly through their browser with a single click. It does not require log in through a Virtual Private Network (VPN).

ViewPoint Web users enjoy the use of VOIP, Desk phone or External PSTN Support, enterprise and personal directories, instant messaging, contextual notes, on-demand recording, visual voicemail, multi-user conferencing, and comprehensive history for calls, IM, voice mail, and recording. Available anytime and anywhere, the software can use any browser and requires no installation.

Wave IP 6.0 expands the business value of the enterprise-ready business communication platform with other features. Features include E911 location support, a click-to-call Chrome browser plugin, new IVR features for the built-in Voice Server, and price-leader Edge IP 9802 phones. Wave 6.0 also improves its reliability and disaster prevention capability by supporting SIP phones registering to disparate call managers. This ensures business critical users can continue to make and receive calls even in complete outages.

"The launch of Wave IP 6.0 is a significant milestone in Vertical Communications' mission to provide an entirely new generation of communication and collaboration features," said Peter Bailey, Chief Executive Officer. "Through the launch of Wave IP 6.0 and the integration with ViewPoint Web, Vertical Communications is providing our customers with the collaboration tools they need to execute their business strategy."

For more information about Wave IP 6.0 visit www.vertical.com or call
1-877-VERTICAL.

About Vertical Communications
Vertical Communications, Inc. is a leading provider of communications platforms and applications that enable critical business workflows for enterprises across a variety of industries including retail, automotive, health care and hospitality. Our cloud and hybrid voice, WebRTC, mobility, messaging and collaboration solutions help some of the world's most successful companies improve efficiencies in daily operations, drive sales and deliver a superior customer experience. Vertical's award-winning products and solutions, combined with our highly customer-focused engagement model, make us a strategic partner for businesses looking to transform their operations with communications technology. For more information about Vertical Communications and our complete line of products built for How We Work Today, visit www.vertical.com.

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Vertical Communications:
Kevin Butler
Vice President, Marketing
408-404-1608
kbutler@vertical.com

Parallel Communications Group
Glenn Goldberg
Chief Executive Officer
516-705-6116
ggoldberg@parallelpr.com